





# REPORT OF THE BAR LEADERSHIP SUMMIT $\mathbf{ON}$

# REFORMS IN THE INDIAN LEGAL SERVICES SECTOR

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Prepared

by

CENTRE FOR TRADE AND INVESTMENT LAW

ORGANIZED BY INDIAN NATIONAL BAR ASSOCIATION

IN ASSOCIATION WITH THE DEPARTMENT OF COMMERCE, MINISTRY OF COMMERCE AND INDUSTRY AND THE CENTRE FOR TRADE AND INVESTMENT LAW, INDIAN INSTITUTE OF FOREIGN TRADE

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#### **EXECUTIVE SUMMARY**

- 1. The **Bar Leadership Summit on Reforms in the Indian Legal Services Sector**was held on November 11, 2017 in New Delhi. This conference was hosted by the Indian National Bar Association with the support of the Department of Commerce, Ministry of Commerce and the Centre for Trade and Investment Law. Deliberations on reforms in domestic legal services sector had begun in late 2014 in the Inter Ministerial Group coordinated by the Ministry of Commerce and Industry which led to the framing of a roadmap for reforms. The roadmapproposed liberalization in a *regulated*, *phased and sequential manner*.
- 2. The Summit provided a platform to the government as well as the stakeholders (litigation lawyers, corporate lawyers, and non-litigation lawyers) to explore the opportunities and challenges in a globalizing profession.
- 3. During the Summit, representatives from different ministries of the government clarified that the roadmap does not propose opening litigation to foreign lawyers and law firms. Litigation shall remain with the domestic lawyers. This clarification formed the basis for deliberation for reforms.
- 4. Participants agreed that speedy disposal of cases is a pressing reform in legal services.
- 5. The Summit emphasized the need for strengthening institutional arbitration and dispute resolution. Hon'ble Minister of Commerce and Industry, Mr. Suresh Prabhu through his video address, also emphasized the importance of alternative dispute settlement methods.
- 6. Most of the arbitration proceedingsinvolving Indian parties have a foreign seat of arbitration (for example, Singapore or Paris). The Roadmap aims to improve and promote institutional arbitration in India and make it an attractive seat of arbitration for both Indian and foreign parties.
- 7. The Summit noted that the services provided by law firms and in-house counsel need to be separately recognized and regulated.
- 8. There was a proposal to conduct legal audit of courts on their performance and efficiency. It was also suggested that reforms in legal education should be tailored to enhancing the quality and employability of Indian law graduates.
- 9. There was a proposal to introduce mandatory post-qualification training and continuous education programs for practicing lawyers.

## **INAUGURAL SESSION**

- The Indian National Bar Association, in association with the Department of Commerce, Ministry of Commerce and Industry and Centre for Trade and Investment Law, Indian Institute of Foreign Trade, New Delhi organised the Bar Leadership Summit on Reforms in the Indian Legal Services Sector on November 11, 2017 at the SCOPE Complex, Lodhi Road, New Delhi.
- 2. The Summit was inaugurated by Dr. Satya Pal Singh, Minister of State for HRD (Higher Education) in the presence of Mr. Suresh Chandra, Law Secretary, Ministry of Law and Justice, Dr. Subhash C. Kashyap, President, INBA, Mr. R. S. Suri, President, Supreme Court Bar Association, Ms. Sangeeta Saxena, Additional Economic Advisor, Department of Commerce, Ministry of Commerce and Industry and Dr. James J. Nedumpara, Professor and Head, Centre for Trade and Investment Law, IIFT.
- 3. Mr. Kaviraj Singh, Secretary General, INBA, introduced the aim and objectives of the Summit.
- 4. Dr. Subhash C. Kashyap delivered the Welcome Address and noted that reforms in the legal sector should includenot only reforms in the legal profession, but even reforms in the judiciary and the legal education.
- 5. The Hon'ble Minister of Commerce and Industry, Mr. Suresh Prabhu, who addressed the meeting through a video message, stressed on the importance of alternative dispute resolution for commercial disputes. Heemphasized that the legal practitioners should reduce the burden on the courts by exploringarbitration. The use of experts, pre-arranged processes and shorter time periods are some of the advantages of arbitration and mediation process. The Hon'ble Minister sought the support and contributions from the entire legal fraternity to make arbitration fruitful in India.
- 6. The Hon'ble Minister of State for HRD (Higher Education) Dr. Satya Pal Singh stressed on the importance of law as an enabler of justice and spoke on the importance of impartiality and neutrality of the judicial system in India. He noted that the judicial system should focus on the difficulties faced by the victims, in particular.
- 7. Mr. Suresh Chandra, Law Secretary, Ministry of Law and Justice, informed the Summit about steps taken by the Ministry of Law and Justice, along with the Department of Industrial Policy and Promotion (DIPP) in establishing new commercial courts in High Courts. Additionally, far reaching reforms are being deliberated in the field of arbitration and mediation. Other initiatives such as legal audit of courts on their performance and efficiency are under consideration. He said that India has huge potential to increase the size of its legal market, which is around \$9bn at present. He suggested that reforms in this sector could tie in with the Prime Minister's agenda of "reform, transform and perform".
- 8. Ms. Sangeeta Saxena, Additional Economic Advisor, Department of Commerce (DoC), spoke on the urgent need of diversification of India's services export. She noted that the DoC looked at potential areas and the legal services sector was deliberated upon due to its immense potential to engage in services export. She emphasized that reforms in legal sector assume greater significance in view of government's policies such as "Make in India" and improvement in India's ranking in "Ease of Doing Business".

9. Mr. R. S. Suri, in his Vote of Thanks, expressed his appreciation that the Ministry of Law and Justice and the Department of Commerce have come under one roof to deliberate upon the reforms needed in the legal services sector. Mr. Suri also suggested that the advantages of opening up the Indian legal services sector should be communicated to the various Bar associations in India.

# **TECHNICAL SESSION I: CONDUCT OF ARBITRATION**

- 10. Mr. Ashish Dolakia, Advocate, chaired Technical Session I entitled "Conduct of Arbitration: A Journey Around the World". The panellists included Mr. Ganesh Chandru, Executive Partner, Lakshmikumaran & Sridharan, Mr. S. Ramaswamy, Chair, General Counsel Section, INBA and Mr. Zameer Nathani, Director-Legal, Raymond Ltd. The session offered an introduction institutional arbitration and existing international arbitration centres. The panellists deliberated on the models best suited to make India a global centre for international commercial arbitration.
- 11. Mr. Ganesh Chandru spoke on the working of international arbitration centres globally. The first such institution covered by him was the International Chamber of Commerce's International Court of Arbitration (ICC), Paris. He stated that 966 new cases were administered by the ICC involving 3099 parties from 137 countries, out of which 60 cases involved Indian parties. Talking about the Singapore International Arbitration Centre (SIAC), Mr. Chandru stated that a majority of cases before SIAC involve Indian parties. He also introduced other international centres of arbitration like London Court of International Arbitration (LCIA), the American Arbitration Association (AAA) and the Permanent Court of Arbitration (PCA), to name a few. To make India a preferred seat of international arbitration, Mr. Chandru proposed that the concepts of Emergency Arbitrators (EAs) and "expedite procedure" should be made available to the parties for speedy disposal of their disputes.
- 12. Mr. S. Ramaswamy stressed on the importance of neutrality, independence and impartiality in arbitration. He suggested that through relevant amendments in the Indian Arbitration and Conciliation Act, 1996 (Arbitration Act), existing issues in arbitration could be mitigated. Talking about integrity in the arbitration process, Mr. Ramaswamy suggested that an arbitrator, while opting to arbitrate a dispute, must be diligent and consider his own efficiency, skillset and expertise.
- 13. Mr. Zameer Nathani raised the concern of judicial review and regulation of arbitration proceedings by courts. In this regard, he mentioned that the Hon'ble Supreme Court of India has acknowledged that if the seat of arbitration is in India and laws under the Arbitration Act apply, then judicial intervention could become fairly common. Similar practice of courts regulating the arbitration procedure subsists in the US and UK. He suggested the need for making arbitration immune from judicial review.

#### TECHNICAL SESSION II: LEGAL SECTOR REGULATORY REFORMS

14. This session was chaired by Mr. Pranav Kumar, Principal Legal Counsel, Snapdeal. The panellists for this session were Mr. Sameer Chugh, Senior Vice President & Head Legal, Airtel, Mr. V. R. Kamalanathan, Secretary, Madras High Court Bar Association and Mr. Sumes Dewan, Managing Partner, Lex Favios. The session focused on the concerns of India's domestic legal fraternity and finding the most suitable way in which reforms could be implemented.

- 15. Mr. Sameer Chugh said that most of the lawyers in India believe that regulations restrict their freedom to practice law. The aim of regulation is to make things better and not to control and command the profession. He also suggested that a time-bound procedure to enforce contracts needs to be strictly implemented. If this happens, enforcing contracts through courts will become a lot easier. Steps in this direction could facilitate and attract foreign investment.
- 16. Mr. V. R. Kamalanathan stressed that amending the Advocates Act is the need of the hour if we have to progress towards allowing foreign law firms and lawyers to practice in India. Additionally, advocates in India need proper training to deal with cases involving foreign entities. In this regard, legal education and law schools must be monitored. Mr. Kamalanathan emphasized that litigious as well as non-litigious issues have significantly increased in India as a result of global trade in goods and services. As a result, law firms, Legal Process Outsourcing entities (LPOs) and in-house counsel have emerged in India to provide legal service to their clients. Hence, it is important to include these entities in the proposed reforms.
- 17. Mr. Sumes Dewan suggested that it is the right time for foreign law firms to come to India. Once these firms enter the Indian legal sector, they will bring with them expertise and employment opportunities provided they can engage Indian nationals. Mr. Dewan proposed that a separate regulator (like in the UK) might be needed on a national basis to represent law firms and inhouse counsel.
- 18. On the issue of delay in legal procedure, Mr. Pranav Mehra suggested the need for time-bound disposal of cases.
- 19. The floor was opened to the participants for interaction. One of the suggestions from the floor was the need to introduce a set of regulations or practices (such as attending conferences, making presentations, and training programmes) for compulsory training along the lines prescribed by the Institute of Chartered Accountants of India (ICAI) for charted accountants and the Institute of Company Secretaries of India (ICSI) for company secretaries.

#### TECHNICAL SESSION III: LIBERALIZATION OF THE INDIAN LEGAL SECTOR

- 20. The session was chaired by Mr. Kaviraj Singh, Secretary General, INBA, Mr. James P. Duffy III, Former Co-Chair, India Committee, American Bar Association, Prof. James J. Nedumpara, Professor and Head, Centre for Trade and Investment Law, Mr. Vinod Diwakar, Advocate and Central Government Standing Counsel and Mr. Mukesh Butani, Partner, BMR Legal spoke in this session. The session focused on the Foreign Legal Consulting (FLC) regime, regulation of foreign law firms in India and the demand for Indian lawyers among foreign law firms and vice versa.
- 21. Mr. James P. Duffy III began his address by reiterating that trade in services has become very important and that the definition of "services" is constantly changing. He acknowledged that legal services sector is growing rapidly and, hence, it is important to stay in touch with the changes. He noted that India's strength lies in the fact that it is an English-speaking Common Law country. He suggested that foreign law firms could bring large business to India if they are permitted to provide legal services in India. He emphasized on the importance of domestic law firms building a strong close corporate working relationship with foreign law firms. Through the working relationships,domestic law firmscould take the opportunity to enhance their presence

- among prospective foreign clients. Mr. Duffy also noted that there could be greater diffusion of skills and expertise in the event of opening up of the Indian legal services market.
- 22. Prof. James J. Nedumpara spoke on the possibility of Indian lawyers being hired by foreign law firms. He suggested that to make Indian lawyers attractive to the foreign law firms, India must produce "global Indian lawyers" who would possess the relevant skill set, expertise and exposure to work in a multicultural environment and specialized areas of law. In this regard, Prof. Nedumpara emphasized the importance of providing training in specialized fields of law once the fundamentals of law have been taught. He suggested that special skills and competencies, credibility, professional image, network-building, and cultural understanding of jurisdiction and professional ethics are some of the few skills required in the future generation of lawyers. Restrictions imposed by BCI on academicians from practicing needs to be removed because this hinders the bridging between academia and practice. Additionally, he suggested that capital and other resources must be provided by the State governments to National law schools and other institutions; he also stressed on the importance of faculty exchange, student exchange programmes and other collaborations between Indian and overseas institutions.
- 23. Mr. Vinod Diwakar stated that India has integrated with the world economy in a remarkable way. In the long run, liberalization of Indian legal services sector will provide a harmonious environment to domestic lawyers and Indian law firms to work with foreign law firms. According to him, the resistance to reforms is unwarranted.
- 24. Mr. Mukesh Butani emphasized that legal services is not a service where one can practice in isolation of other professions. The benefits of obtaining multifaceted skillset should be acknowledged. He stated that India could face certain stumbling blocks on its way to opening up the legal services sector. However, this should not be a deterrent. Instead, through consultations and dialogues, India should be capable of overcoming such obstacles. Service sectors have significantly generated employment and improved the per capita income in India. Similar trends could be expected out of liberalization in legal services. The idea of reforms lies in dialogue and interaction.
- 25. Mr. Kaviraj Singh added that there is a need to have a positive and constructive dialogue to streamline laws and the regulatory regime. It should be backed by merit and timely ideas so that deliberations are fruitful and constructive.
- 26. Thereafter, Mr. Sumes Dewan made a presentation titled "Indian Legal Sector: Myth v. Reality" to discreditsome misconceptions related to non-litigious practices in India and foreign law firms.
- 27. In his Closing Remarks, Mr. V. R. Ramaswamy stated that "change" is the need of the hour. Young professionalshave a different approach towards the practice of law and in this regard, we should provide them with prospects to benefit from the opportunities that might arise through an open legal services sector. The benefits which India could gain through liberalization of legal services sector are huge and the opportunity should not be missed.

## **CONCLUSIONS AND WAY FORWARD**

- 28. The roadmap for reforms in the legal sector proposes to undertake reforms in the domestic legal sector in a *regulated, phased and sequential manner*. In this regard, the Summit provided a platform forthe legal community, government, regulators and stakeholders to come under one roof and contemplate the areas where reforms are warranted. The Summit was, and large, successful in addressing the concernsof the litigation lawyers. A message was communicated that while reforms are needed in all aspects of the legal sector, the focus of trade liberalization should be limited to the corporate law sector, especially law firms, LPO and other transnational delivery of legal services. The Summit also emphasized that litigation services before Indian courts as well as the practice of Indian law should not be opened to foreign lawyers or law firms.
- 29. In view of this clarification, the participants generally agreed that the domestic legal services sector is in an urgent need of reforms. The following areas were identified for further deliberations and reforms:
  - Selected liberalisation of legal services in non-litigation services;
  - Support for Institutional arbitration in India;
  - Appointment of emergency arbitrators for providing immediate relief; the need for introducing expedited or fast track procedure in institutional arbitral mechanism;
  - Recognition and separate regulatory framework for in-house counsel and LPOs;
  - The need for mandatory continuing professional development and post-qualification training
    and education requirements, such as attending conferences and training programmes for
    lawyers to improve their competencies and skill sets;
  - Adopting the steps to conduct legal audit of courts; and
  - Reforms in legal education to make Indian lawyers employable in foreign law firms.
- 30. It was also agreed that there is a definite need to interact with major State Bar associations to clarify and communicate that the proposed reforms are aimed at enhancing job opportunities for Indian lawyers and increasing the share of Indian legal services in global legal services. This will also help in the adoption of best legal practices in India and would also help the profession to evolve and keep pace with global trends and practices.